

Workforce Improvement Services

The COVID-19 pandemic has exacerbated existing pressures faced by our NHS workforce, with increased numbers of patients needing care and reduced levels of available staff.

The NHS Workforce Alliance's Workforce Improvement Services (WIS) framework aims to address these pressures, not only in NHS trusts but also in CCGs, Community Services and newly formed Integrated Care Systems (ICSs).

WIS connects NHS organisations with experienced workforce partners with the expertise to review, identify and report efficiency opportunities within the organisations' workforce supply chain, policies and practices.

What is included in the framework agreement?

Contracting organisations may address any highlighted opportunities with their own in-house capabilities; alternatively, framework suppliers may be engaged to deliver recommended improvements over a fixed term period.

Contracted services will be managed and delivered strategically and sympathetically to each other to deliver best outcomes with a strong emphasis on upskilling trust staff, knowledge transfer and exit planning.



How can the agreement help me?

- Provision of scalable solutions, from smaller, focused commissioned services up to the management of entire workforce solutions for trusts or groups of trusts such as ICS models
- Ability to deliver an entire range of workforce solutions via one overarching contract, with accompanying KPIs, contractual requirements and expectations
- Development and upskilling of customers' systems, staff and workforce departments to ensure long-term and sustainable improvements
- Alignment with current policies and strategies including the NHS People Plan, the PTOM programme, the NHS Long Term Plan and the NHS ICS programme of work
- Support in reducing reliance on temporary staff, instead focusing on permanent recruitment and staff retention

Where can I find out more?

Further information including supplier details is available on the NHS Workforce Alliance website. Alternatively you can contact your Customer Relationship Manager.